

# ILLINOIS HOUSE OF REPRESENTATIVES



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## **State Representative 9<sup>th</sup> District Policy for Maintaining a Do Not Call List in Compliance with FCC Rules**

### **1. Introduction**

This policy document outlines the official guidelines for maintaining a Do Not Call (DNC) list in accordance with the rules and regulations set forth by the Federal Communications Commission (FCC). The purpose of this policy is to protect consumers from unwanted telemarketing calls and ensure compliance with applicable laws.

### **2. Definitions**

2.1. Do Not Call List: A list containing phone numbers of individuals who have registered their preference to not receive telemarketing calls.

2.2. Telemarketing: The act of making unsolicited phone calls for the purpose of promoting or selling products or services.

2.3. Federal Communications Commission (FCC): The governing body responsible for regulating interstate and international communications within the United States.

### **3. Policy Statement**

3.1. The government is committed to protecting consumers' privacy rights and ensuring compliance with FCC rules regarding telemarketing calls.

3.2. The government shall maintain a centralized DNC list to facilitate the effective implementation of the Do Not Call policy.

3.3. It is the responsibility of all government agencies and telemarketing entities to adhere to the DNC list and comply with FCC rules.

### **4. DNC List Management**

4.1. The government shall establish a dedicated department responsible for the management and administration of the DNC list.

4.2. The department shall maintain an accurate and up-to-date DNC list, ensuring that all registered phone numbers are promptly added and removed as necessary.

4.3. The department shall periodically review and update the DNC list to remove any invalid or

disconnected phone numbers.

4.4. The department shall implement appropriate security measures to protect the confidentiality and integrity of the DNC list, ensuring it is accessible only to authorized personnel.

## 5. Registration and Compliance

5.1. Individuals who wish to be included in the DNC list shall have the right to register their phone numbers through a government-designated online portal or by calling a dedicated helpline.

5.2. The government shall provide clear and accessible information to the public regarding the registration process and the benefits of being on the DNC list.

5.3. Telemarketing entities shall have a legal obligation to obtain and regularly update the DNC list from the government department responsible for its administration.

5.4. Telemarketers must maintain an internal system to cross-reference their calling lists with the DNC list to ensure compliance with FCC rules.

## 6. Personnel Requirements

6.1. The government department responsible for managing the DNC list shall employ qualified personnel with expertise in telecommunications and data management.

6.2. Personnel shall receive comprehensive training on FCC rules, DNC list administration, data privacy, and security protocols.

6.3. The department shall appoint a designated compliance officer responsible for overseeing DNC list compliance and reporting any violations to the appropriate authorities.

6.4. Regular audits and reviews shall be conducted to assess personnel performance and ensure adherence to established policies and procedures.

## 7. Reporting and Enforcement

7.1. Individuals who receive unsolicited telemarketing calls despite being on the DNC list shall have the right to report such incidents to the government department responsible for DNC list management.

7.2. The department shall investigate reported violations, take appropriate enforcement actions, and impose penalties on telemarketing entities found to be in breach of FCC rules.

7.3. The government shall collaborate with the FCC and other relevant agencies to share information, coordinate enforcement efforts, and foster compliance with DNC regulations.

## 8. Conclusion

This policy establishes the framework for maintaining a Do Not Call list in compliance with FCC rules. By implementing this policy, the government aims to protect consumer privacy, enhance transparency, and ensure effective enforcement of telemarketing regulations. Adherence to this policy is mandatory for all government agencies and telemarketing entities.

**Yolonda Morris**  
**Illinois' 9<sup>th</sup> District State Representative**